



Welcome to your new...

CRI-144270

## Waste and Recycling Collection Program!

**Starting July 1, 2021, CR&R Environmental Services, together with the County of Orange will launch an expanded waste, recycling, and organics collection program.**



*New program offerings include an additional free bulky item collection now totaling three (3) collections per year with four (4) items per collection, an annual paper and document shredding event, a compost giveaway, and an annual neighborhood cleanup. In addition, certain existing programs are maintained, including senior citizen and low-income discounts, holiday Christmas tree collections, and free recycling education and assistance.*

### the face of a greener generation

CR&R was founded with the idea that collecting, processing and recycling waste materials was an important and essential community service. Today, CR&R Incorporated is one of Southern California's most innovative and successful waste and recycling collection companies, serving more than 3 million people and over 25,000 businesses throughout Orange, Los Angeles, San Bernardino, Imperial and Riverside counties. Thanks to groundbreaking technologies and pioneering reclamation programs, we are able to recycle over 500,000 tons of materials each year, creating cleaner communities, reducing air and water pollution, conserving landfill space and extending our natural resources. We're striving to make your neighborhood a better place to live, work and play.



### Changes in State Law



The State of California adopted Senate Bill 1383 (SB 1383) Short-lived Climate Pollutants in 2016 with the final regulations completed in November 2020. SB 1383 requires all cities in California to reduce organic waste sent to landfills by 75% by January 1, 2025. SB 1383 also sets a target of rescuing 20% of edible food currently disposed of in landfills.

Additionally, SB 1383 also regulates contamination, ensuring materials are disposed of in correct containers and properly processed for recycling or landfilling.

## Why Was This Law Passed and How Can I Help?

When organic waste such as food scraps and green waste is disposed in landfills, it decomposes and produces methane, a greenhouse gas that is 84 times more potent than carbon dioxide. As such, SB 1383 requires all cities in California to provide organic waste collection services to all residents and businesses and to recycle these organic materials using facilities such as anaerobic digestion facilities that create biofuel and electricity, or composting facilities that make soil amendments. Organic waste is mainly comprised of food scraps and yard waste such as green waste, landscape, and pruning waste. Your collected organics will be processed at a CR&R owned and operated composting facility.



## Let's Work Together!

When placing discarded items in your collection containers, please be sure to properly separate materials in the appropriate bin. Included in this instructional packet is an easy-to-reference "How-To" flyer. Please note that Hazardous Waste should never be placed in any of your collection carts. Household Hazardous Waste (HHW) are products that are flammable, corrosive, reactive or toxic. They are dangerous to the public and environment.



### Examples of HHW Include:

- Paint, paint thinner and turpentine
- Cleaners with acid or lye
- Pesticides and herbicides
- Glues and degreasers
- Gasoline and antifreeze
- Car and household batteries
- Needles, Sharps, Syringes, Lancets
- Pool chemicals
- Thermostats

HHW is not permitted in any of your residential carts. These items are accepted at one of the four (4) County of Orange HHW Collection Centers, with the nearest centers located in Irvine and Anaheim. For hours of operation, or more information on County of Orange HHW Collection Centers, contact the County of Orange at (714) 834 - 4000 or [www.oilandfills.com/household-hazardous-waste](http://www.oilandfills.com/household-hazardous-waste).

## Transition of Collection Carts and First Collection

Beginning January 1, 2022, you will be able to add food scraps and other organic items (please refer to the “How-To” flyer included with this instructional packet). If you have any questions, comments, or concerns regarding the new Organics Recycling Program, please do not hesitate to contact our Customer Service Department.

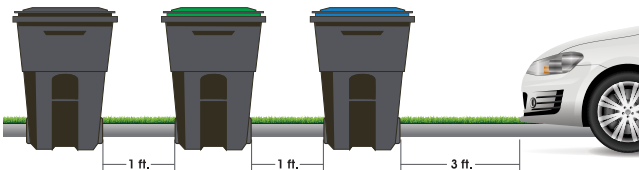


## Remember On Collection Day

- 1 The carts should be placed at the curbside no later than 6:30 a.m. on collection day and removed from the curbside within twelve (12) hours after service.



- 2 The carts should be placed with the handles and wheels facing towards your home.
- 3 Place carts side-by-side approximately one (1) foot apart and at least three (3) feet from any obstruction (e.g., vehicles, fire hydrants, trees, or mailboxes).



- 4 Items placed outside of the carts will be tagged and considered a bulky item (chargeable after the first three (3) collection events).

## Special Services Available

**Senior Citizen Discount** Customers who are 65 years of age or older and utilize the smallest cart size (35 gallon) are eligible for a 10% discount on their trash and recycling collection services. For further information or to apply, please contact our Customer Service Department.

**Low-Income Discount** Customers who are enrolled in “California Lifeline” telephone program, CARE or FERA programs, or other low-income discount programs as part of their utility bills are eligible for a 10% discount on their trash and recycling collection services. For further information or to apply, please contact our Customer Service Department.

**Holiday Tree Collection** Holiday trees will be collected free of charge for three collection weeks after Christmas day. Trees over six (6) foot in length must be cut in half before being placed out for collection. All tinsel and garland must be removed prior to pick up.

**Temporary Collections** Larger waste collection containers (from 3-yards to 40-yards) are available for clean-up projects and other disposal needs. For additional pricing details or to arrange for a delivery of a larger container to your residence, please call CR&R Customer Service.



## New Programs Available



**Expanded Bulky Waste Collections** Each residential premise is able to schedule three (3) free bulky waste collections with up to four (4) items per collection each calendar year. Items that cannot fit in your automated carts are considered bulky items. Bulky items must be manageable by a two-person crew and scheduled in advance. Examples of bulky items include: couches; desks; chairs; tables; mattresses; and, excess green waste. Please note that white goods, or household appliances, such as those containing Freon are picked up similar to a bulky item. Refrigerators contain Freon and other chemicals that require special handling. Additionally, Electronic Waste (e-waste) is anything with a circuit board, battery or electric outlet cord. It is illegal to dispose of e-waste in any of your automated carts. Examples of e-waste items include: computer monitors; cell phones; computers; televisions; toasters and other kitchen appliances. CR&R will collect e-waste and white goods as bulky items from your curbside.

**Annual Neighborhood Clean Up** CR&R will organize a yearly neighborhood cleanup event, making available a 40-yard roll off container for collection of your unwanted item. Further information including date and location to come.

**Annual Shred Event** CR&R will organize a yearly paper and document drive-thru shredding event. All documents are shredded securely while the truck is on-site. Further information, including date and location to come.

### RECYCLABLES

- Glass
- Plastic
- Metal
- Paper



### GREEN WASTE

- Grass
- Leaves
- Flowers
- Weeds
- Prunings



### LANDFILL

- Mixed Products (i.e. Plastic/Metal combination)
- Waxed Paper
- Ceramics
- Mirrors
- Pet Waste
- Diseased Plants
- Coat Hangers
- Paper Towels
- Tissue Paper
- Styrofoam
- Palm Fronds (Branches)

**No  
Hazardous  
Waste**



#### Holiday Schedule: Non-Collection Days

*New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day*

If the Holiday falls on a Saturday or Sunday, trash will be collected on your normal collection day with no delays to your pickup. If the Holiday falls during the work week, collection for the remainder of the week will be delayed by one day. For example, if Independence Day falls on a Monday, and your normal collection day is on Thursday, your pickup for that week will be on Friday.

Customer Service  
714.372.8272  
crrwasteservices.com

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